



TERMS & CONDITIONS (Please read carefully)

Starts March 31, 2009 until the end of Umrah & Hajj Seasons

The responsibility of **Atlantic Travel & Limousine**, as the tour operator and their agents are limited. **Atlantic Travel & Limousine**, located at 2560 Virginia Ave N.W., Washington, D.C. 20037, acts only as agents in making arrangements for the airlines, hotels, buses or any other services in connection with the performance of their Umrah/Hajj and assumes no liability whatsoever for injury, damage, loss, accident, delay, or irregularity which may be occasioned either by reason of defect, through the acts or defaults of any company person engaged in conveying pilgrims or in carrying out the arrangements of the tour, or as a direct or indirect result of acts of GOD, dangerous incidents in the air, sea, land, fire, breakdown of machinery of equipment, acts of governments or other authorities de jurs or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, theft, pilferage, epidemics, quarantines, medical or customs regulations or from any loss or damage resulting from improper passport, visa or other documents.

Atlantic Travel & Limousine will accept no responsibility for loss or additional expense due to delay or changes in schedule or other causes. Prices, hotels, airlines, availability and scheduling are subject to change without notice. Hotels may change after the “Hajj period” without notice. Hajj packages are all subject to Saudi Hajj Ministry rules and regulations. Hajj and Umrah visas are issued only by the approval of the Saudi Hajj Ministry and its Embassy authorities in the United States. Hotel ratings are based on Saudi rating system. **Atlantic Travel & Limousine** shall not be responsible for the failure to follow instructions including but not limited to check-ins and delays. It is the responsibility of the airline to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on their procedure and shall not be the responsibility of **Atlantic Travel & Limousine** and its affiliates. They will also not be responsible for any person(s) missing any part of the program due to this negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour or refund a portion of the expense to the traveler. Moreover no changes or upgrading in the chosen program will be honored after departure as well as no refund will be given for any services rendered unutilized. TRAVELER AND ARRANGER agree to abide by Visa conditions, and do not overstay beyond visa time limit without getting approval of the Hajj Ministry and agreeing to pay the penalty of the Hajj Ministry.

There will be NO refunds for the package(s) you have purchased 30 days before the date of departure.